

The Relationship between Volunteers and Case Workers in Volunteer Activities for the Prevention of Delinquency Recurrence

– Focusing on the hardships of volunteers and on processes to
solve the hardships –

YASUDA Yui

Graduate School of Science for Human Services, Ritsumeikan University

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The purpose of this study is to explore the relationship between volunteers and case workers in volunteer activities for the prevention of delinquency recurrence. This study also focuses on the hardships of volunteers and the processes used to solve these hardships.

The sample consists of three volunteers and a case worker, who are members of a juvenile support center. Data was collected through semi-structured interviews and analysis. The results indicate that the volunteers experienced the following three hardships: a hardship in supporting juvenile delinquents, a hardship regarding themselves as volunteers, and a hardship regarding volunteer activities. Three volunteers experienced hardship in supporting juvenile delinquents. The actions taken for the hardships, the support subsequent to the actions, and the change after the actions differed between the volunteers. Finally, this study considers the hardships and the processes used to solve the hardships in the relationships between the volunteers and case workers.