STARBUCKS' SUPPLY CHAIN

Unveiling its Labor Practices in THE AMERICAS



Team: Antibucks (Amekawa Zemi)

1. Background of Research

Founded in **JAPAN:** in 1996 1971 Consistency Global

Expansion Convenience

Wide Variety

Marketing

Innovation

Branding

In JAPAN: **Until 2022** 1720 stores

15,873 6,019

2,101

Average sale per store

600

Customization

4. Findings

Child Labour Risks

Farms in Guatemala / Supply chain beans

carrying 45kg of beans 8 hours/day × 6 days/week = 46 hours/week daily wage: less than \$5 = cheaper than the price of a latte

Working conditions of eight years old children



suspected among five famers in Starbuck's supply chain



labor conditions reported by the **UN International Labour Organization**

Worker Exploitation

Labor rights violation at Brazil C.A.F.E. coffee farms

DIRTY LIST

Forced Labor

Debt Bondage

Dangerous & Degrading **Conditions**

Debilitating Work Days



C.A.F.E. Practices



Extremely poor

environment

quality of working

Living and working conditions at the Córrego da Prata farm, where workers were rescued from illegal labor conditions.

"We had to pay in order to get paid."

cooxupé

30%

of the workers' wages are withheld to cover the costs of the portable coffee harvesters they use and the fuel required Certified Coffee, to operate these **Rightless Workers**

machines.

Olam. (2021, October 19). Gorilla Coffee Alliance to Enhance Rural Livelihoods and Wildlife Conservation in the Democratic Republic of the Congo. https://www.olamgroup.com/news/all-news/press-release/gorilla-coffee-alliance-to-enhance-rural-livelihoods-and-wildlife-conservation-in-the-democratic-

Illegal wage cuts

Non-Essential equipment

Vulnerable Groups



Indigenous and marginalized groups

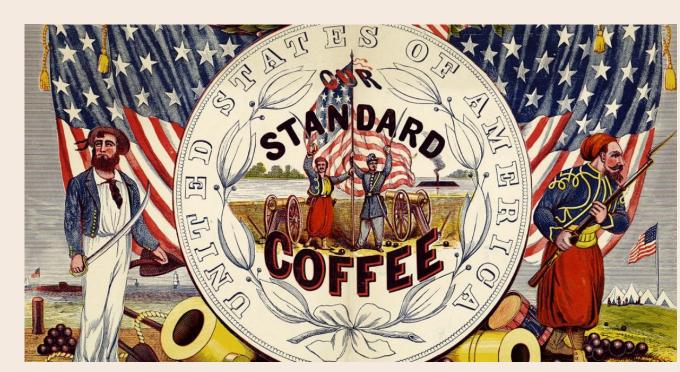
Rural Areas





Poverty Stricken Areas

Lack of Legal Protection



5. Conclusions and Possible Solutions

The certification system is weak, lacks transparency, and does not effectively incorporate the views and real-life experiences of workers.



Fair-trade certified coffee supports small producer organizations, and farmers can receive a fair-trade premium.

Moving beyond minimum standards and towards ensuring farmers earn a living income.

Established minimum price standards for coffee, ranging from \$1.60 to \$2.20 per pound.





3. Starbucks Policies

Starbucks:1) Guatemala and 2) Brazil.

Number of Starbucks stores worldwide 2003-2022

Source: Statista Research Department (2023)

2. Research Objectives &

Analytical method

<C.A.F.E. Practices>

The Coffee and Farmer Equity (C.A.F.E.) Practices established standards for the ethical sourcing of coffee

The research aims to provide insights into the business

related to child labor and worker exploitation.

This research employs the Area Studies method and

structure of Starbucks, with a focus on analyzing issues

focuses on two specific regions related to labor issues at

- beans to ensure:
- environmental leadership
- quality

economic transparency

social responsibility

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